

SPECIFICATION OF THE SERVICE

1. Scope of the Service

- 1.1. Through the Service, the Supplier offers a platform for providing digital membership cards and communication opportunities with members of an organization or association (ie the Supplier's customer, hereinafter referred to as "the Customer").
- 1.2. The service consists of an administration interface where the Customer can administer the Customer's members, design membership cards and send out information, news and offers to the Customer's members. The customer can also create "events" that the members can register for.
- 1.3. The service also includes a mobile application (for iPhone and Android) and a responsive web page, which are used for communication with the members. The individual member is responsible for the application being installed. The application is used as a digital membership card and for receiving information, news and offers from the Customer.
- 1.4. The service offers the opportunity for the Customer to receive payments from members. The payment function can be used to receive membership fees or to charge for participation in different events. The payment function is provided through a third-party provider, which is currently Payex.
- 1.5. The service may be updated and upgraded in accordance with what otherwise follows from the Agreement or, if applicable, notified by the Supplier.

2. Installation of the Service

- 2.1. In order to distribute installation links to the members, an SMS with installation instructions regarding the mobile application will be sent to the mobile numbers (max. Two (2) numbers / member) registered by the Customer for each member. Installation links are also sent via email.
- 2.2. Supplementary SMS: If the Customer wants to send installation instructions again to the same member, there will be a cost for this in accordance with the Supplier's current price list.

3. Integration of the Service with other systems, use of the Customer's characteristics etc.

- 3.1. The service contains an API that enables external systems to be integrated with the Service to be able to submit and retrieve member information. To the extent that the Customer wishes to integrate such external systems with the Service, the Supplier may provide such consulting services in accordance with the Supplier's price list in force at any time, and in particular agreed terms.
- 3.2. It is possible for the Client to have their own app icon in the mobile app (iPhone and Android). This displays the Client's own icon in the members' phones. If an individual member has a membership card from other organisations than the Client in the Cardskipper app, Cardskipper's icon will be displayed.

- 3.3. The supplier also has the right to send information and news to the Customer's members. In order for the Supplier to be able to send offers to the members, an approval from the Customer is required.
- 3.4. Adaptations, additional orders and work on integration with external systems that is in addition to what is stated above are offered and priced separately.